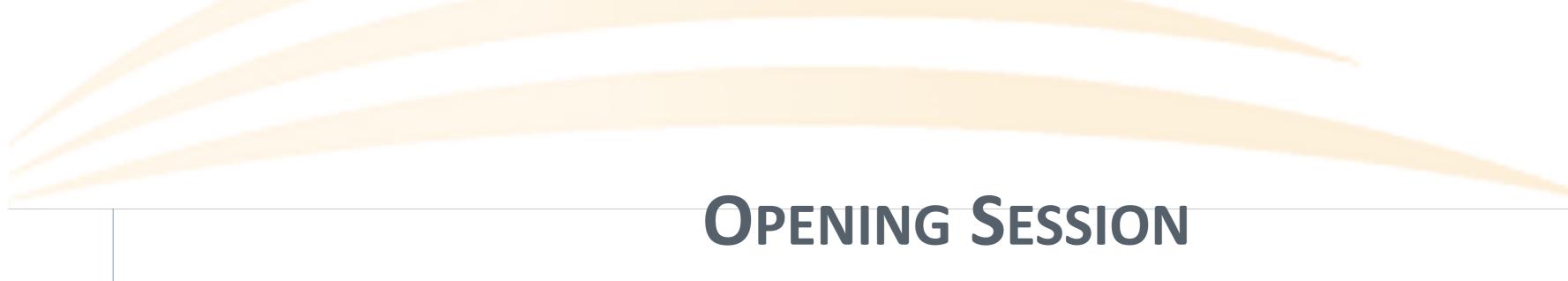






Final Conference of the EU funded DUQuE project "Deepening our Understanding of Quality Improvement in Europe"



SESSION 3 (CHAIR OLIVER GROENE)

09.00 – 09.30 » Opening *Holger Pfaff, University of Cologne* » Quality and patient safety improvement in Germany *Günther Jonitz, Berlin Chamber of Physicians* » Quality and patient safety strategies in Europe *Agnieszka Daval-Cichon, European Commission DG SANCO*

SESSION 1 (CHAIR HOLGER PFAFF)

09.30 – 09.50 » Conceptual framework and objectives of the DUQUE study *Rosa Sunol, Autonomous University of Barcelona*

09.50 - 10.35

 » Hospital quality management systems: state of the art and development of a measurement tool
Cordula Wagner, Netherlands Institute for Health Services Research » Discussion

13.30 – 14.15

» What is the impact of quality management systems on patient level outcomes? *Rosa Sunol, Autonomous University of Barcelona*

14.15 – 15.00

» Results of sensitivity analysis of the findings
Onyebuchi Arah, University of California, Los Angeles;
Caroline Thompson, University of California, Los Angeles

15.00 – 15.30 Coffee

SESSION 4 (CHAIR HOLGER PFAFF)

15.30 – 16.15

» What guidance to hospitals and purchasers? The DUQuE

Ales Bourek, European Society for Quality in Healthcare

10.35 – 11.00 COFFEE

SESSION 2 (CHAIR NIEK KLAZINGA)

11.00 - 11.50

» Making it happen: Practical, logistical, ethical and others challenges in assessing hospital quality management systems in European countries

Basia Kutryba, European Society for Quality in Health Care; Frantisek Vlcek, Czech Accreditation Committee

Appraisal tool

Oliver Groene, London School of Hygiene » Discussion

Reinhard Busse, European Observatory on Health Systems and Policies

16.15 – 17.00 » Panel discussion: next steps *Lead by Rosa Sunol, Autonomous University of Barcelona Discussants: Pascal Garel, European Hospital and Healthcare Federaton; Jennifer Bremner, European Health Management Association; Valentina Hafner, WHO Regional Office -*

EUROPE; Nicola Bedlington, European Patient Forum; Ales Bourek, European Society for Quality in Healthcare; Niek Klazinga, Department of Social Medicine, Academic Medical Centre, University of Amsterdam; Piotr Mierzewski, Health

11.50 - 12.30

 » How are the hospital cultures related to hospital quality management systems?
Solvejg Kristensen, RM Department of Clinical Quality and Patient Safety, Central Denmark Region

12.30 – 13.30 Lunch

Division, Council of Europe

CLOSURE

17.00 - 17.15

» Concluding remarks and closure of the conference Rosa Sunol, Autonomous University Barcelona; Holger Pfaff, University of Cologne

17.30 – 19.30 Get Together

