



Final Conference of the EU funded DUQuE project “Deepening our Understanding of Quality Improvement in Europe”

OPENING SESSION

09.00 – 09.30

» Opening

Holger Pfaff, University of Cologne

» Quality and patient safety improvement in Germany

Günther Jonitz, Berlin Chamber of Physicians

» Quality and patient safety strategies in Europe

Agnieszka Daval-Cichon, European Commission DG SANCO

SESSION 1 (CHAIR HOLGER PFAFF)

09.30 – 09.50

» Conceptual framework and objectives of the DUQUE study

Rosa Sunol, Autonomous University of Barcelona

09.50 – 10.35

» Hospital quality management systems: state of the art and development of a measurement tool

Cordula Wagner, Netherlands Institute for Health Services Research

» Discussion

Ales Bourek, European Society for Quality in Healthcare

10.35 – 11.00 COFFEE

SESSION 2 (CHAIR NIEK KLAZINGA)

11.00 – 11.50

» Making it happen: Practical, logistical, ethical and others challenges in assessing hospital quality management systems in European countries

Basia Kutryba, European Society for Quality in Health Care; Frantisek Vlcek, Czech Accreditation Committee

11.50 – 12.30

» How are the hospital cultures related to hospital quality management systems?

Solvejg Kristensen, RM Department of Clinical Quality and Patient Safety, Central Denmark Region

12.30 – 13.30 LUNCH

SESSION 3 (CHAIR OLIVER GROENE)

13.30 – 14.15

» What is the impact of quality management systems on patient level outcomes?

Rosa Sunol, Autonomous University of Barcelona

14.15 – 15.00

» Results of sensitivity analysis of the findings

Onyebuchi Arah, University of California, Los Angeles;

Caroline Thompson, University of California, Los Angeles

15.00 – 15.30 COFFEE

SESSION 4 (CHAIR HOLGER PFAFF)

15.30 – 16.15

» What guidance to hospitals and purchasers? The DUQuE Appraisal tool

Oliver Groene, London School of Hygiene

» Discussion

Reinhard Busse, European Observatory on Health Systems and Policies

16.15 – 17.00

» Panel discussion: next steps

Lead by Rosa Sunol, Autonomous University of Barcelona

Discussants: Pascal Garel, European Hospital and Healthcare

Federaton; Jennifer Bremner, European Health Management

Association; Valentina Hafner, WHO Regional Office -

EUROPE; Nicola Bedlington, European Patient Forum; Ales

Bourek, European Society for Quality in Healthcare; Niek

Klazinga, Department of Social Medicine, Academic Medical

Centre, University of Amsterdam; Piotr Mierzewski, Health

Division, Council of Europe

CLOSURE

17.00 – 17.15

» Concluding remarks and closure of the conference

Rosa Sunol, Autonomous University Barcelona;

Holger Pfaff, University of Cologne

17.30 – 19.30 GET TOGETHER