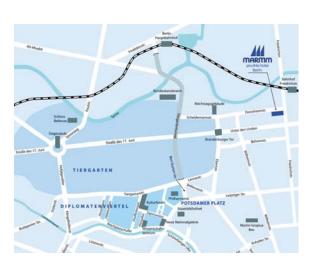
## **Maritim proArte Hotel**

Friedrichstrasse 151, 10117 Berlin www.maritim.com/en/hotels/germany/proarte-hotel-berlin

The Maritim proArte Hotel is centrally situated between the Brandenburg Gate and the Gendarmenmarkt directly on the Friedrichstrasse. From here, you can reach many of the city's attractions by foot: the Friedrichstadtpalast Theatre, Museum Island, the Reichstag building, the "Unter den Linden" shopping street, various theatres.

Due to the Christmas season Berlin offers in December more than 50 Christmas Markets scattered throughout the city and definitive worth a visit.

www.visitberlin.de/en/keyword/christmas-markets



## **Conference Registration**

If you want to participate at the DUQuE-Final Conference, please register via email to (duque@uk-koeln.de) by sending the following information by November the 15th.

Name (required)	
Last Name (required)	
Titel (required)	
Email (required)	
Country (required)	
Institution:	
Phone:	Fax

### **Project Partners**





















# **Final Conference**

of the EU funded DUQuE project

"Deepening our Understanding of Quality Improvement in Europe"

December 17th, 2012

Maritim proArte Hotel
Conference Center
Berlin Germany





#### Dear Ladies and Gentlemen.

in light of great advances in the assessment and improvement of quality of care, policymakers, healthcare providers and researchers are keen to evaluate the effectiveness of various quality improvement governance approaches, particularly at the hospital level. The DUQuE project, led by a consortium of prestigious research centres and universities in the field of health care quality in Europe, provides promising theoretical insights and evidence-based toolkits related to improving the effectiveness of quality improvement systems in hospitals.

Using data from 9689 professionals, 6536 patients and 9082 chart reviews of 188 hospitals from seven European countries (Czech Republic, France, Germany, Poland, Portugal, Spain and Turkey), the four year multi-method project assessed the relationship of various quality improvement governance approaches with quality indicators of hospital care (specifically clinical effectiveness, patient safety and patient reported outcomes).

The conference will enable the presentation of DUQuE's main findings, and provide a friendly, open forum for the discussion of the results. Evidence-based guidance documents, practical toolkits and appraisal schemes for hospital managers, purchasing agencies and governments interested in the development and assessment of hospital quality improvement systems will also be presented. The conference attendance will be free.

Looking forward to seeing you in Berlin!

Institute and Avedis Donabedian Research Chair: Autonomous University of Barcelona Direktor des Instituts für Medizinsoziologie, Versorgungsforschung und Rehabilitationswissenschaft (IMVR)

der Humanwissenschaftlichen Fakultät und der Medizinischen Fakultät der Universität zu Köln (KöR) **AGENDA** 

09.00 - 09.30

» Opening

Holger Pfaff, University of Cologne

- » Quality and patient safety improvement in Germany Günther Jonitz, Berlin Chamber of Physicians
- » Quality and patient safety strategies in Europe Agnieszka Daval-Cichon, European Commission DG SANCO

SESSION 1 (CHAIR PFAFF)

09.30 - 09.50

» Conceptual framework and objectives of the DUQUE study

Rosa Sunol, Autonomous University of Barcelona

09.50 - 10.35

- » Hospital quality management systems: state of the art and development of a measurement tool Cordula Wagner. Netherlands Institute for Health Services Research
- » Discussion Ales Bourek, European Society for Quality in Healthcare

10.35 - 11.00 COFFEE

SESSION 2 (CHAIR KLAZINGA)

11.00 - 11.50

» Making it happen: Practical, logistical, ethical and others challenges in assessing hospital quality management systems in European countries Barbara Kutryba, European Society for Quality in Health Care; Frantisek VIcek. Czech Accreditation Committee

11.50 - 12.30

» How are the hospital cultures related to hospital quality management systems?

Solvejg Kristensen, RM Department of Clinical Quality and Patient Safety, Central Denmark Region

12.30 - 13.30 LUNCH

#### SESSION 3 (CHAIR GROENE)

13.30 - 14.15

» What is the impact of quality management systems on patient level outcomes? Rosa Sunol, Autonomous University of Barcelona

14.15 - 15.00

» Results of sensitivity analysis of the findings Onyebuchi Arah, University of California, Los Angeles; Caroline Thompson, University of California, Los Angeles

15.00 - 15.30 COFFEE

SESSION 4 (CHAIR PFAFF)

15.30 - 16.15

- » What guidance to hospitals and purchasers? The DUQuE Appraisal tool Oliver Groene, London School of Hygiene
- » Discussion Reinhard Busse, European Observatory on Health Systems and Policies

16.15 - 17.00

» Panel discussion: next steps Pascal Garel, European Hospital and Healthcare Federation; Jennifer Bremner, European Health Management Association; Valentina Hafner, WHO Regional Office - EUROPE; Nicola Bedlington, European Patient Forum; Ales Bourek, European Society for Quality in Healthcare; Niek Klazinga, Department of Social Medicine, Academic Medical Centre. University of Amsterdam

17.00 - 17.15

» Concluding remarks and closure of the conference Rosa Sunol, Autonomous University Barcelona; Holger Pfaff. University of Cologne